

Managers' Development Network



NEWS



SEPTEMBER 2008

NHS Scotland Chief Executive: appearing in North region venues throughout November!

Dr Kevin Woods, NHS Scotland CEO and Director General of the Scottish Government Health Directorates, will make a series of four visits to the North Region Managers' Development Network to provide updates on progress on Scottish Government health policy, as set out in *Better Health, Better Care*. Don't miss this fantastic opportunity to get up close and personal with the man in charge of Scotland's health services; as North Network facilitators, Brian and Charlotte, put it these events are "essential networking for any manager planning to continue or embark on a career in the NHS." Full details of timings and venues will be available from Brian and Charlotte soon—see contact details on page 2.

Dr Woods' sessions are only one highlight of a packed programme of autumn and winter Network events taking place across Scotland. A selection are highlighted below and on page 2 but look out for further details and events in future newsletters. Remember that all Managers' Development Network events are free to attend and open to ALL health and social care managers.

EVENTS DIARY

A selection of forthcoming MDN events are below, with full details available from the contact person listed and on attached flyers. If events in your local area are not listed here, contact your local Facilitator. Meetings are free of charge and open to all Scottish health and care managers.

October

Wed 1 - Greater Glasgow & Clyde - **Understanding Work Styles: One Answer to the People Puzzle**, with Dawn Broadberry, Broadberry Consulting - 8-10am, Campanile Hotel, Glasgow - peterlinn@aol.com

Fri 3 - Lanarkshire - **The Art of Engaging Effectively With Others**, with Cordelia Ditton, Voice Business - 12-2pm - Moorings Hotel, Motherwell - Madeleine.OBrien@ihmscotland.co.uk

Tue 7 - Dumfries & Galloway - **Say What You Mean, Mean What You Say**, with Lisa Cohen, Broadcasting Business - 12-2pm, Browne House, Crichton Campus, Dumfries - annieclark1@btinternet.com

November

Wed 12- Highland - Dr Kevin Woods, Chief Executive, NHS Scotland - Inverness (video link to Orkney and Shetland) - charlotte@gp55751.highland-hb.scot.nhs.uk

Fri 14 - Tayside - Dr Kevin Woods, Chief Executive, NHS Scotland - Dundee - brian.blake@nhs.net

Tue 18 - Dumfries & Galloway - **Dynamic Delegation**, with Liz Hoskins, 'Positive Qualities' - 12-2pm, Browne House, Crichton Campus, Dumfries - annieclark1@btinternet.com

Tue 25 - Dumfries & Galloway - **Dynamic Delegation**, with Liz Hoskins, 'Positive Qualities' - 12-2pm, Bruce Hotel, Queen Street, Newton Stewart - annieclark1@btinternet.com

Wed 26 - Western Isles - Dr Kevin Woods, Chief Executive, NHS Scotland - Stornoway - charlotte@gp55751.highland-hb.scot.nhs.uk

Fri 28 - Grampian - Dr Kevin Woods, Chief Executive, NHS Scotland - Aberdeen - charlotte@gp55751.highland-hb.scot.nhs.uk

Enthusiastic response to inaugural Lanarkshire event

Lanarkshire Network Facilitator Madeleine O'Brien reports from the first Network event to be organised in Lanarkshire, which was held at the beautiful venue of Chatelherault Country Park in June.

"Around 50 people attended from across a wide range of disciplines and areas of Lanarkshire, and some beyond. The focus of this short 2 hour event was to provide the space and time for busy managers to come together and share their experiences and views and, of course, to hear our guest speaker, Jim Leishman MBE.

"Jim inspired the audience with his reflections on the good and bad times of football management and life in general. In particular, the audience participation (3 district nurses and a psychological therapist as an attacking, midfield and defence "team") not only provided great amusement but hit home some important messages about working together and helping each other out."

The connections made between Jim's key points from football and management life in the NHS were clear, particularly on the need for positive attitudes, honesty and clarity in leadership.

Madeleine has capitalised on the positive feedback from the event by organising a full programme of events going through until next March. The first will be on 3 October in Motherwell, with a workshop led by Cordelia Dutton of leading communications consultancy, Voice Business, on the Art of Engaging Effectively with Others. Contact Madeleine at the details below for full details and to book your place.

Brush up on core management skills in Glasgow and Dumfries

Network workshops in the Greater Glasgow and Clyde and Dumfries and Galloway areas next month will give managers an opportunity to work on developing some crucial skills.

First up in Glasgow on 1 October, Dawn Broadberry - a popular presenter for many Network events- will explore different work styles, helping you to identify both your own preferred style and those of the people you work with. Understanding why different people work best in different ways helps to overcome communication problems and build more effective teams.

This morning meeting, kicking off at 8am at the Campanile Hotel in Glasgow, offers a fun and motivational start to your day and, of course, an energy-providing breakfast will be available. Contact Peter O'Hagan.

On 7 October, Dumfries and Galloway managers' communication skills will also receive a boost with a workshop entitled 'Say What You Mean and Mean What You Say.' Learn how to impart clear, robust messages and hold your audience's interest from communications experts, the Broadcasting Business. Lunch will be provided. Contact Ann Clark.

As well as the workshop sessions, there will be plenty of time at both events for networking with colleagues - a crucial element of all Managers' Development Network activities.

CONTACTS

your local Managers' Development Network Facilitators:

Highland, Grampian, Tayside, Western Isles, Shetland, Orkney, NHS QIS:

Charlotte Leggatt - 01463 793400/07967 843296, charlotte@gp55751.highland-hb.scot.nhs.uk

Brian Blake - 01382 632001/07768 264628, brian.blake@nhs.net

Fife, Lothian, Borders, NSS, NES, Scottish Ambulance Service:

Beverley Beasant - 01382 496359/07747 792210, beverley.beasant@nes.scot.nhs.uk

Greater Glasgow & Clyde: Peter O'Hagan - 07826 876295, peterlinn@aol.com

Lanarkshire, Golden Jubilee Hospital, State Hospital, NHS24: Madeleine O'Brien - 0141 9421167/07826 876296, Madeleine.O'Brien@ihmscotland.co.uk

Dumfries & Galloway, Ayrshire & Arran: Ann Clark - 07500 122 504, annieclark1@btinternet.com