

Managers' Development Network



NEWS



APRIL 2008

Why have a Network?

Two MDN events taking place in the North region in early May highlight one of the most important motivations behind the creation of the Managers' Development Network: providing opportunities for Scottish health and care managers to meet with colleagues to share information, experiences and good practice. The 'How to Network' workshops in Inverness and Dundee on 7 and 8 May will help participants understand the mutual benefits that can be gained from networking with colleagues, as well as from the more formal learning element of MDN events.

Networking is simply connecting with people of like interests for the purpose of uncovering opportunities, increasing knowledge or sharing information. It allows you to share ideas, experience and good practice, meet inspirational role models, combat isolation by making new contacts, increase your confidence and self-esteem and build long term relationships. It is a key learning tool for any professional, and especially for managers who may find themselves feeling isolated from colleagues as a result of geography, organisational boundaries or simply day-to-day work pressures. That is why Managers' Development Network events are deliberately designed provide a combination of formal learning through the invited expert speakers with equally important peer-to-peer discussion. After all, health and care managers themselves are amongst the biggest experts in what's required to deliver excellent services both and the learning that colleagues can gain from talking to each other is often just as valuable as that gleaned from courses, workshops and other formal settings.

EVENTS DIARY

A selection of forthcoming MDN events are below, with full details available from the contact person listed. If events in your local area are not listed here, contact your local Facilitator. Meetings are free of charge and open to all Scottish health and care managers.

May

Thu 1 - Borders - **Managing Change**, presented by Dawn Broadberry - beverley.beasant@nes.scot.nhs.uk

Tue 6 - Grampian - **How to Network**, with Rock the Boat - 12 - 2pm, Woodend Hospital, Aberdeen - brian.blake@nhs.net

Wed 7 - Highland - **How to Network** - 9 - 11am, Health Science Centre, Inverness - charlotte@gp55751.highland-hb.scot.nhs.uk

Thu 8 - Tayside - **How to Network** - 12-2pm, Invercarse Hotel, Dundee - brian.blake@nhs.net

Fri 9 - Shetland - **Emotional Intelligence**, presented by Joyce Brown - charlotte@gp55751.highland-hb.scot.nhs.uk

Tue 13 - Lothian - **Conflict Management**, presented by Joyce Brown - beverley.beasant@nes.scot.nhs.uk

Tue 20 - Greater Glasgow & Clyde - **Jim Leishman**, guest speaker- Campanile Hotel, Glasgow - Peter.OHagan@ihmscotland.co.uk

Wed 28 - Fife - **The Leadership Programme**, with Donald Cameron, NES - beverley.beasant@nes.scot.nhs.uk

June

Wed 4 - Borders - **Conflict Management**, presented by Joyce Brown - beverley.beasant@nes.scot.nhs.uk

Tue 10 - Tayside - **Resolving Conflict**, presented by Joyce Brown - brian.blake@nhs.net

Wed 18 - Lothian - **The Leadership Programme**, with Donald Cameron, NES - beverley.beasant@nes.scot.nhs.uk

Wed 25 - Highland - **Emotional Intelligence**, presented by Joyce Brown - 12-2pm, Tulloch Castle Hotel, Dingwall - charlotte@gp55751.highland-hb.scot.nhs.uk

Ann Clark appointed as SW Facilitator

Welcome to Ann Clark, who has joined the team of MDN Facilitators, taking on the role for the Dumfries and Galloway and Ayrshire and Arran board areas. Ann is well known to many people across NHS Scotland from her work as Organisational Development Manager for NHs Ayrshire and Arran.

Ann's contact details are listed below, as are the updated contact details for Peter O'Hagan and Madeleine O'Brien, who recently took up the Facilitator roles for Greater Glasgow and Clyde and Lanarkshire.

Access Network presentations online

If you've missed a recent Network event, you may be able to see the speaker presentation at the Managers' Development Network pages on the IHM Scotland website at www.ihmscotland.co.uk/mdn. Presentations currently available include that by NHS Scotland chief executive Dr Kevin Woods on 'Better Health, Better Care—the management challenge'. The web pages also include details of forthcoming events and contact details for the Facilitators. Don't forget to register your details with the Facilitator for your region to make sure that you receive regular news about Network activities in your area, and encourage colleagues from both the NHS and social care services to do the same.

News from the SE Network

Beverley Beasant, MDN Facilitator for South East Scotland, report back on reaction to some recent Network events in the region.

"Three very different events have been pulling in the crowds in the South East in the last month. Managers involved in everything from Community Physiotherapy Services through OD, HR and Finances to district and dental nursing heard Peter Gabbitas, joint Director of Health & Social Care at Edinburgh City Council and NHS Lothian, give a presentation on "Integrating Health & Social Care" at the Borders General Hospital. One of the participants commented afterwards that it was "extremely thought-provoking - resonates strongly with issues in my own area. A very good event."

At Queen Margaret Hospital in Dunfermline, managers from across Fife and Edinburgh heard Joyce Brown give a stimulating talk on conflict management. Amongst the enthusiastic feedback was the comment: "It's my first event - really good, short, sharp and relevant."

In Edinburgh meanwhile, managers from across the health spectrum crowded into the Apex Hotel to hear Kevin Woods, Chief Executive of NHS Scotland talk about "Better Health, Better care - the management challenge". Comments included: "Good to hear from the man at the top - I just feel that there must be more people out there who would be interested in this!" and "The national overview was very useful. I'm glad I made it along."

If you enjoyed networking with other NHS colleagues at one of these events, please spread the news across your organisation."

CONTACTS

your local Management Development Network Facilitators:

Highland, Grampian, Tayside, Western Isles, Shetland, Orkney, NHS QIS:

Charlotte Leggatt - 01463 793400/07967 843296, charlotte@gp55751.highland-hb.scot.nhs.uk

Brian Blake - 01382 632001/07768 264628, brian.blake@nhs.net

Fife, Lothian, Borders, NSS, NES, Scottish Ambulance Service:

Beverley Beasant - 01382 496359/07747 792210, beverley.beasant@nes.scot.nhs.uk

Greater Glasgow & Clyde: Peter O'Hagan - 07826 876295, Peter.OHagan@ihmscotland.co.uk

Lanarkshire, Golden Jubilee Hospital, State Hospital, NHS24: Madeline O'Brien - 0141 9421167/07826 876296, Madeleine.OBrien@ihmscotland.co.uk

Dumfries & Galloway, Ayrshire & Arran: Ann Clark - 07500 122 504, Ann.Clark@ihmscotland.co.uk