

# Management Development Network



# NEWS



SEPTEMBER 2007

## Management Development Network supports health and care managers across Scotland

The Management Development Network (MDN) is a joint venture between IHM Scotland and NHS Education for Scotland, designed to provide junior, middle and practice health and social care managers across the country with a range of opportunities to enhance their personal and professional development, network with and learn from colleagues, share good practice and build their CPD portfolios. Regular local, regional and national education events will explore the topics and issues identified by managers themselves as being the most relevant and useful.

This is the first edition of a monthly newsletter, which will keep Scottish managers in the NHS and partner organisations up-to-date with recent and forthcoming Network activities. Each newsletter will contain key dates for your diary and contact details for the MDN Facilitator in your area.

The MDN is open to all managers, regardless of whether they are IHM members or not. Attendance at all Network events is free, and events are planned and scheduled to fit in easily to managers' busy working days. It's your Network—make the most of it!

## EVENTS DIARY

Dates, times, venues and contact details for booking events are all provided here. Further information is available on the attachments with this newsletter.

### September

Fri 21 - BORDERS - 'Coaching in the Workplace' - 12-2pm - Borders General Hospital, Melrose - [beverley.beasant@nes.scot.nhs.uk](mailto:beverley.beasant@nes.scot.nhs.uk)

Mon 24 - LOTHIAN - 'Coaching in the Workplace' - 12-2pm - Royal Edinburgh Hospital, Edinburgh - [beverley.beasant@nes.scot.nhs.uk](mailto:beverley.beasant@nes.scot.nhs.uk)

Mon 24 - TAYSIDE - 'Managing People' - 8-10am - Queens Hotel, Dundee - [charlotte@gp55751.highland-hb.scot.nhs.uk](mailto:charlotte@gp55751.highland-hb.scot.nhs.uk) or [brian.blake@nhs.net](mailto:brian.blake@nhs.net)

Tues 25 - AYRSHIRE & ARRAN - 'Mentoring' - 12-2pm - Park Hotel, Kilmarnock - [mary.douglas2@nhs.net](mailto:mary.douglas2@nhs.net)

### October

Thur 4 - FIFE - 'Coaching in the Workplace' - 12-2pm - Victoria Hospital, Kirkcaldy - [beverley.beasant@nes.scot.nhs.uk](mailto:beverley.beasant@nes.scot.nhs.uk)

Mon 8 - TAYSIDE - 'Mentoring' - 8-10am - McDiarmid Park Conferencing Centre, Perth - [charlotte@gp55751.highland-hb.scot.nhs.uk](mailto:charlotte@gp55751.highland-hb.scot.nhs.uk) or [brian.blake@nhs.net](mailto:brian.blake@nhs.net)

Mon 8 - HIGHLAND - 'Managing People' - 12-2pm - Life Science Centre, Inverness - [charlotte@gp55751.highland-hb.scot.nhs.uk](mailto:charlotte@gp55751.highland-hb.scot.nhs.uk) or [brian.blake@nhs.net](mailto:brian.blake@nhs.net)

Mon 22 - LOTHIAN - 'Emotional Intelligence in workplace leadership' - 12-2pm - Apex Hotel, Edinburgh - [beverley.beasant@nes.scot.nhs.uk](mailto:beverley.beasant@nes.scot.nhs.uk)

Mon 29 - BORDERS - 'Emotional Intelligence in workplace leadership' - 12-2pm - Tweed Horizons, Newton St Boswell - [beverley.beasant@nes.scot.nhs.uk](mailto:beverley.beasant@nes.scot.nhs.uk)

## Event topics respond to managers' needs

At local MDN launch events across Scotland, managers told Network organisers how they thought it should work and what they wanted and needed from it. Since the four Facilitators so far appointed took up their posts, they have also spoken widely to managers across their respective regions. The ideas they gathered have helped them to shape their programmes of events for the coming months.

Coaching and mentoring skills have proved to be popular topics, with events on one or other of these topics coming up in a number of board areas. In Borders, Lothian and Fife, performance coach Alan Mackintosh will be posing the question, 'Coaching in the workplace: serious developmental skill or temporary fad?' Alan will also visit Perth to lead a workshop on mentoring while, in Ayrshire & Arran, consultant Dawn Broadberry will discuss the same topic as part of a series of events on emotional resilience for managers. Alan Mackintosh returns again to Dundee, along with personnel manager Douglas Johnstone in Inverness, to discuss issues about managing people, including motivation and tackling challenging behaviour.

In the South East region, Alf Hatton, formerly of Strathclyde Business School, and Ken Whitson, formerly of ATOS, both of whom are well known to NHS Scotland, will address how the use of emotional intelligence can help your workplace leadership skills.

## Register with your local MDN facilitator

If you are a health or social care manager who could benefit from the learning and networking opportunities offered by the Management Development Network, then your local Network Facilitator would like to hear from you. Registering your interest with the Facilitator will not only ensure that you are kept up to date with all the details of events and activities in your area, but will also enable the Facilitators to plan more effectively. Contact details for all of the Facilitators are below. Facilitator appointments for Greater Glasgow and Clyde and NHS24 will be announced very shortly; IHM Scotland's Hilary Iannotti is the contact for those boards in the meantime.

## Full programme throughout 2007

More events are already scheduled or are currently being planned for the months of November and December, in board areas across Scotland. If you can't attend any of the events listed in this newsletter or if you don't see your part of the country mentioned yet, don't worry—there's plenty more to come. Your local facilitator will be able to tell you what's planned and where for the rest of 2007. Look out also for details of forthcoming MDN activities in IHM Scotland's Weekly Updates and in next month's edition of this newsletter.

## CONTACTS

### your local Management Development Network Facilitators:

Dumfries & Galloway, Ayrshire & Arran, Lanarkshire, Forth Valley, Golden Jubilee Hospital, State Hospital: Mary Douglas - 01896 752413/07824 474143 , [mary.douglas2@nhs.net](mailto:mary.douglas2@nhs.net)

Highland, Grampian, Tayside, Western Isles, Shetland, Orkney, NHS QIS:

Charlotte Leggatt - 01463 793400/07967 843296, [charlotte@gp55751.highland-hb.scot.nhs.uk](mailto:charlotte@gp55751.highland-hb.scot.nhs.uk)

Brian Blake - 01382 632001/07768 264628, [brian.blake@nhs.net](mailto:brian.blake@nhs.net)

Fife, Lothian, Borders, NSS, NES, Scottish Ambulance Service:

Beverley Beasant - 01382 496359/07747 792210, [beverley.beasant@nes.scot.nhs.uk](mailto:beverley.beasant@nes.scot.nhs.uk)

Greater Glasgow & Clyde, NHS24:

INTERIM CONTACT: Hilary Iannotti, Education & Business Manager, IHM Scotland - 01292 440395/07866 251053, [hilary.iannotti@btopenworld.com](mailto:hilary.iannotti@btopenworld.com)

Announcements of Network Facilitator appointments for these NHS Boards will be made shortly.