



Better Health Better Care

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Improvement Challenges for Healthcare Systems

A year of progress in Scotland

- **Health**
- **Quality**
- **Efficiency and productivity**
- **Integration**

Healthier

Help people to sustain and improve their health, especially in disadvantaged communities, ensuring better, local and faster access to health care.

Better Health, Better Care













- Launched by Cabinet Secretary on 16 August
- Twelve weeks discussion until 12 November
- Public and stakeholder involvement
- Action Plan to be published by mid-December

A Balance Between Continuity and Change



- Political, clinical and public consensus
- Analysis of demographic and service challenges
- Principles of service change

Evolving Model of Care

Geared towards acute conditions		Geared towards long-term conditions
Hospital centred		Embedded in communities
Doctor dependent		Team based
Episodic care		Continuous care
Disjointed care		Integrated care
Reactive care		Preventative care
Patient as passive recipient		Patient as partner
Self care infrequent		Self care encouraged and facilitated
Carers undervalued		Carers supported as partners
Low tech		High tech

A Balance Between Continuity and Change

- Maintain and build further momentum
- Reflect new insights
- Seize the opportunities of a new Government

Discussion Process

- Designed to be open and inclusive
 - What more
 - Priorities
 - Actions
 - Partnership
 - Experiences
 - Targets



Improving Your Experience of Care

- Patients and Carers as drivers of change
- Rights defined and guaranteed
- Locally delivered services wherever possible

Best Value

- Challenging financial climate
- Focus on efficiency and productivity
- Working across traditional boundaries

Tackling Health Inequalities

- Targeting action and resources
- Key determinants of health

Anticipatory Care and Long Term Conditions

- Built around the individual
- Screening and health checks
- Voluntary sector involvement
- National clinical priorities

The Best Possible Start

- Early interventions
- Partnership working
- Build the evidence base

Continuous Improvement in Healthcare

- Widen approach to quality
- 18 week whole journey time
- Patient safety
- e Health



The Scottish Government

Health & Community Care

Tuesday, September 25, 2007



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Health and Community Care

Action Plan for Health and Wellbeing

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Better Health, Better Care

Nicola Sturgeon, Cabinet Secretary for Health and Wellbeing announced in June 2007, the Scottish Government's intention to publish, by the turn of the year, an Action Plan for Health and Wellbeing.

Better Health, Better Care: A Discussion Document has now been launched to inform the development of the forthcoming Action Plan. We want to hear your views.

- [Introduction to the discussion document by Nicola Sturgeon](#)
- [Better Health, Better Care: A Discussion Document](#)
- [Submit comments online](#)



Latest News

Latest news about the discussion document and the forthcoming Action Plan for Health and Wellbeing.

Views on Health

Multimedia content.

Discussion

The discussion document and how to get involved in shaping the new Action Plan.

Background

Information about 'Building a Health Service: Fit for the Future' and 'Delivering for Health'.

Publications

Publications informing the

Newsletters

Health Action Plan Newsletters

Latest News

September, 11 2007: View the [Better Health, Better Care Newsletter](#)



August, 16 2007: Today in Glasgow, Nicola Sturgeon, Cabinet Secretary for Health and Wellbeing, launched a national discussion on the future of healthcare in Scotland.

[Watch the launch video](#)

[More news...](#)

<http://www.scotland.gov.uk/betterhealthbettercare>